



## Seeing the Hygienist at New Cross Dental Practice

- Routine hygienist visits are charged at **£45** per appointment.
- Hygienist treatments must be paid in full, at the time of making the appointment. Hygienist treatment fees will not be refunded should the client; fail to attend, or cancel the appointment with less than 48 hours notice (2 working days).
- If you arrive late the hygienist will only see you for the remainder of your session.
- All patients are reminded prior to their appointment as there is a strict cancellation policy in force.
- Leaving a voice message on the answer machine or an email sent to cancel on the Saturday prior to your appointment will be deemed acceptable notice for cancellation.
- Please remember a broken appointment is a loss to three people – the patient who missed the valuable time, the patient who could have taken the valuable time; and the dentist who was fully staffed and prepared for the appointment.